

Date: July 29, 2009

Dear Valued Customer:

Hess Print Solutions has been fully involved in the CPSIA Act and has taken measures to ensure our products meet all requirements under the legislation as it pertains to printed material.

We are aware that many of our customers also provide additional products that likely fall under additional components of the CPSIA legislation.

While Hess Print Solutions is meeting the CPSIA requirements covering the products we produce, and can provide assistance in answering questions you may have regarding these products, we are not familiar with the aspects of the CPSIA legislation that may impact additional, non-print components of any products that may be included with your books. Therefore, Hess Print Solutions will refrain from providing guidance on those additional components due to the potential liability that may arise from incorrect guidance.

The links below may help answer your questions regarding materials or products impacted by the CPSIA legislation:

Please reference the following;

<http://www.cpsc.gov/about/cpsia/cpsia.html>

<http://www.cpsc.gov/about/cpsia/faq/faqs.html>

Thank you,

Robert Terry
Engineering/Environmental/Safety Manager
Hess Print Solutions
Phone: 330-677-3378
Email: bterry@hessprintsolutions.com